

Policy & Procedure:

- Pets in general are not permitted in the hotel.
- Exceptions are made only on the instructions of the General Manager for specific cases.
- For pets with permission to stay in the hotel a trace should be placed on the room and all relevant departments informed.
- Any pets found in the hotel without permission should be reported to the Executive Housekeeper and Front Office Manager.
- Rooms where pets have stayed should be de-sanitized after departure.